Introduction

This quick reference guide (QRG) clarifies how to report the required third-party liability (TPL) and Medicare information at the detail level when submitting paper claim forms.

Topics Covered:

- ✓ IHCP TPL/Medicare Special Attachment Form
- ✓ Dental Claims
- ✓ CMS-1500 Claims
- √ UB-04 Claims
- ✓ Tips for Completing the Form

IHCP TPL/Medicare Special Attachment Form

Providers must submit third-party liability (TPL) and Medicare information at the detail level for the following claim types:

- Medical claims and medical crossover claims (CMS-1500)
- Home Health claims and home health crossover claims (*UB-04*)
- Outpatient claims and outpatient crossover claims (*UB-04*)
- Dental claims (ADA 2006)

The standard electronic data interchange (EDI) claim transactions (837P, 837I, and 837D) and the Provider Healthcare Portal (Portal) claim transactions incorporate the ability to include this detail-level information within each transaction. Providers are encouraged to use the EDI or Portal claim transaction methods, when possible. Paper claim forms (*ADA 2006, CMS-1500*, and *UB-04*) do not include the required fields to report TPL and Medicare information at the detail level. As a result, if paper claim forms are filed, the *IHCP TPL/Medicare Special Attachment Form* (*IHCP TPL Form*) is required to be attached to the claim types noted above.

NOTE: This form is required ONLY if you are submitting a paper claim form for the required claim types.

A. Dental Claims

When commercial insurance is the primary payer, the commercial insurance payment amount should be entered in field 35 of the *ADA 2006* dental claim form (see *Figure 1*).

RECORD OF SERVICES PROVIDED 27. Tooth Number(s) or Letter(s) Procedure Code 30. Description 03/01/2017 JР OL D2392 21000 03/01/2017 JP 21000 MISSING TEETH INFORMATION 8 9 10 11 12 13 14 15 82 81 80 29 28 27 26 25 24 28 22 21 20 19 18 17 40.00

Figure 1: TPL Payment Entered in Field 35 on ADA 2006 Dental Claim Form



Detail-level commercial insurance payments must be entered on the IHCP TPL Form and attributed to the appropriate detail lines. Commercial insurance is always listed as Payer Seq 2 (see Figure 2).

Figure 2: Commercial Insurance Information Reported on the IHCP TPL Form for Each Claim Detail

Indiana Health Coverage Programs Third-Party Liability (TPL)/Medicare Special Attachment Form This supplemental form is used to submit other payer information for detail line items on UB-04, CMS-1500, and dental paper claims. This form must be attached to any paper claim that includes TPL and must be submitted to the appropriate address based on claim type. Billing Provider a. 1234567890 Name b. ABC Dental NPI Member ID a. 100123456789 Name b. Jane Doe

 LIST 0 	otner payers in order (of responsibility. 1– Primary, 2 – Secon	idary, 3 – Fertiary
Sen	Health Plan ID	Payer Name and Address	Policy Number

ı	Seq	Health Plan ID	Payer Name and Address	Policy Number	Date Paid
	1				
	2		Commercial Insurance	0123456	03/15/2017
l			Commercial insurance	0123430	03/13/2017
	3				
Į					

Detail #	Payer Seq	Deductible PR 1	Coinsurance PR 2	Copayment PR 3	Blood Ded PR 66	Psych Red PR 122	Amount Paid	ARC Required if Amount Paid = 0
1	2						20.00	
2	2						20.00	

B. *CMS-1500* Claims

2.

There are three ways this claim form can be filled out:

- Medicare primary
- Commercial insurance primary
- Both Medicare and commercial insurance

B.1. Medicare Primary

When Medicare is the primary, the total Medicare paid amount, as well as the coinsurance, deductible, and other similar (combined) amount, should be entered in field 22 on the CMS-1500 claim form (see Figure 3).

- The total Medicare paid amount is entered in the Original Ref. No. box.
- The coinsurance, deductible, and other similar (combined) amount is entered in the Resubmission Code box.



ICD Ind. 0 <u>⊾ K</u>68.11 _{c. L}Y83.8 40.00 10.00 10 01 16 10 01 16 11 N 99241 ABC 50 00 9876543210 N 10 01 16 01 01 16 11 N 45 00 11 N 0123456789 12341234 95 00

Figure 3: Medicare Information Entered in Field 22 on the CMS-1500 Claim Form

Detail-level Medicare payment amounts, along with the coinsurance, deductible, and other similar amounts, are entered on the *IHCP TPL Form* and attributed to the appropriate detail lines. Medicare is always listed as Payer Seq 1 (see *Figure 4*).

Figure 4: Medicare Information Reported on the IHCP TPL Form for Each Claim Detail

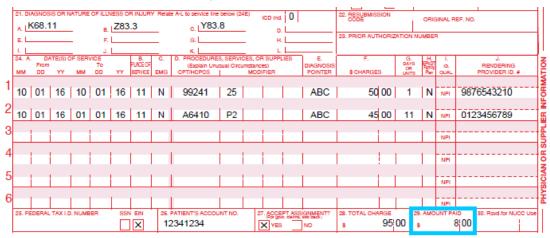
		Third-Pa	arty is us	Liability (TP ed to submit	<i>L)/Me</i> other	edicare payer i	rage Prog Special Atta Information fo	r detail line ite	ems o		
							e attached to s based on cla		aim th	at inclu	des
1.	Billing Pr NPI	ovider	a. 1	1234567890 Name			b. ABC Phy	sician			
2.	Member	ID	a. 1	10012345678	9 1	Name	b. Jane Doe				
Lisi Seq 1 2	t other pay Hea	yers in on Ith Plan ID	der o		r Name	– Prima e and Ad dicare	ary, 2 – Secor dress	dary, 3 – Ter Policy Numb 000000	ber)ate Paid /15/2016
	_	-	_	nts per claim							
Detail #	Payer Seq	Deductit PR 1	ole	Coinsurance PR 2		ayment R 3	Blood Ded PR 66	Psych Red PR 122		ount Paid	ARC Required if Amount Paid = 0
1	1			7.00					30	0.00	
2	1			3.00					10	0.00	
			T								Г



B. 2. Commercial Insurance Primary

When commercial insurance is primary, the commercial insurance payment amount should be entered in field 29 on the *CMS-1500* claim form (see *Figure 5*).

Figure 5: Commercial Insurance Payment Entered in Field 29 on the CMS-1500 Claim Form



Detail-level commercial insurance payments are entered on the *IHCP TPL Form* and attributed to the appropriate detail lines. Commercial insurance is always listed as Payer Seq 2 (see *Figure 6*).

NOTE: The Deductible (PR1), Coinsurance (PR2), Copayment (PR3), and Psych Red (PR122) fields are used only for Medicare claims; these fields are left blank for commercial insurance.

Figure 6: Commercial Insurance Information Reported on the IHCP TPL Form for Each Claim Detail

1. NP		ovider						im type.		at inclu	des	
2. Me	ember l		Billing Provider a. 1234567890 Name b. ABC Physician									
		ID	a. 1	10012345678	9 Nam	ne	b. Jane Doe					
Seq 1	Seq Health Plan ID			of responsibility. 1– Primary, 2 Payer Name and Address				ndary, 3 – Tertiary Policy Number			Date Paid	
3	3			Commercial Insuran			rance	0000002		10/20/2016		
4 Enter prior payment amounts per claim detail. Detail Payer Deductible Coinsurance Copayment Blood Ded Psych Red Amount ARC												
#	Seq	PR1		PR2	PR 3		PR 66	PR 122	F	aid	Required if Amount Paid = 0	
1	2								5	.00		
2	2								3	.00		

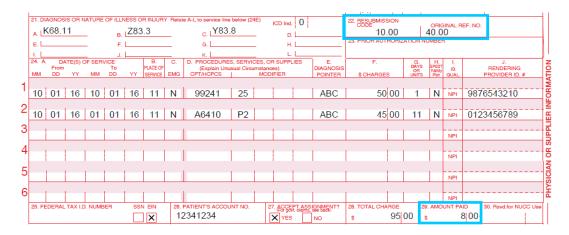
B.3. Both Medicare and Commercial Insurance

When both Medicare and a commercial insurance are payers, both the Medicare information and a commercial insurance payment are entered on the *CMS-1500* claim form (see *Figure 7*):

- The total Medicare paid amount, as well as the coinsurance, deductible, and similar (combined) amount, should be entered in field 22.
 - o The total Medicare paid amount is entered in the Original Ref. No. box.
 - The coinsurance, deductible, and other similar (combined) amount is entered in the Resubmission Code box.
- The commercial insurance payment amount should be entered in field 29.



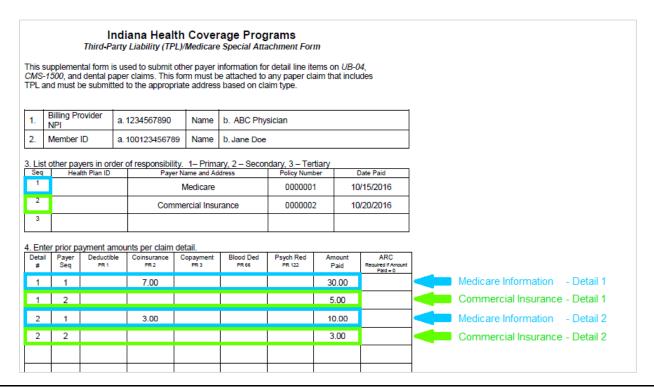
Figure 7: Medicare Information and Commercial Insurance Payment Entered on the CMS-1500 Claim Form



Detail-level Medicare payment amounts, along with the coinsurance, deductible, and other similar amounts, and detail-level commercial insurance payment amounts, are entered on the *IHCP TPL Form* and attributed to the appropriate detail lines. Medicare is always listed as Payer Seq 1. Commercial insurance is always listed as Payer Seq 2.

NOTE: The Deductible (PR1), Coinsurance (PR2), Copayment (PR3), and Psych Red (PR122) fields are used only for Medicare claims; these fields are left blank for commercial insurance (see **Figure 8**).

Figure 8: Medicare and Commercial Insurance Information Reported on the IHCP TPL Form for Each Claim Detail





C. UB-04 Claims

There are three ways the *UB-04* claim form can be filled out:

- Medicare primary
- · Commercial insurance primary
- Both Medicare and commercial insurance

C.1. Medicare Primary

When Medicare is the primary payer, the following fields are entered on the UB-04 claim form (Figure 9):

- The total Medicare paid amount is entered in field 54 as Payer A.
- The coinsurance, deductible, and other similar amount are entered as Value Codes/Amounts in fields 39-41.

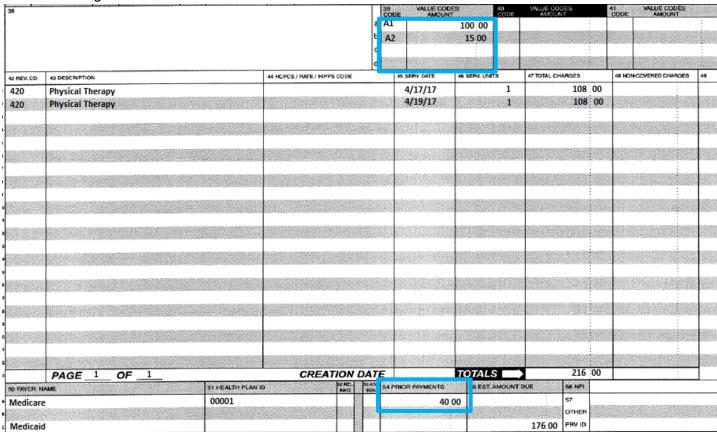


Figure 9: Medicare Information Entered in Fields 54A and 39-41 on the UB-04 Claim Form

Detail-level Medicare payment amounts, along with coinsurance, deductible, and other similar amounts, are entered on the *IHCP TPL Form* and attributed to the appropriate detail lines. Medicare is always listed as Payer Seq 1 (see *Figure 10*).

Figure 10: Medicare Information Reported on the IHCP TPL Form for Each Claim Detail

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			, ,,	•						
MS	-1500, and	d dental pa	used to submit per claims. This	form must b	e attached to	any paper cl				
PL	and must t	oe submitte	ed to the approp	riate addres	s based on cla	aim type.				
1.	Billing Pr NPI	ovider	a. 1234567890	Name	b. ABC Therapy					
2.	Member	ID	a. 10012345678	Name	b. Jane Doe					
. Lis	st other pay	yers in orde	er of responsibil	ity. 1– Prima	ary, 2 – Secor	ndary, 3 – Te	rtiary			
Seq		ith Plan ID		Payer Name and Address				Policy Number Date		
1				Medicare	55555555		55 05/01/2017		/01/2017	
2										
3										
En	tor prior p	oumont on		Motoil						
Deta	_	Deductible	Coinsurance	Copayment PR 3	Blood Ded	Psych Red		ount	ARC Required if Amount	
1	1		7.50				_	00	Paid = 0	
2	1		7.50					.00		
_			- 1.55							
	- 1									

C.2. Commercial Insurance Primary

When commercial insurance is the primary payer, the commercial insurance payment amount should be entered in field 54B – as Payer B on the *UB-04* claim form (see *Figure 11*).



| SI | PAGE | OF | CREATION DATE | SPECIF PRIME | ST INSALTH PLAN ID | S

Figure 11: Commercial Insurance Payments Entered in Fields 54B on the UB-04 Claim Form

Detail-level commercial insurance payments are entered on the *IHCP TPL Form* and attributed to the appropriate detail lines. Commercial insurance is always listed as Payer Seq 2 (see *Figure 12*).

NOTE: The Deductible (PR1), Coinsurance (PR2), Copayment (PR3), and Blood Ded (PR66) fields are used only for Medicare claims; these fields are left blank for commercial insurance.



Figure 12: Commercial Insurance Information Reported on the IHCP TPL Form for Each Claim Detail

MS-	1500, and	ital form is I dental pa	used to submit per claims. This ed to the approp	other payer i	information fo e attached to	r detail line it any paper cl	ems on		
1	Billing Pr	ovider	a. 1234567890	Name	b. ABC The				
-	Member	ID	a. 10012345678	9 Name	b. Jane Doe				
1 2 3		Com	mercial Insu	rance	9999999	99	05/01/2017		
Ent Detail	_	ayment am	ounts per claim	detail.	Blood Ded	Psych Red	Amou	ınt	ARC
#	Séq	PR 1	PR2	PR 3	PR 66	PR 122	Paid	i	Required if Amount Paid = 0
	2						20.0	00	
1			1		1	I	20.0		

C.3. Both Medicare and Commercial Insurance

When both Medicare and commercial insurance are payers, both the Medicare information and the commercial insurance payment are entered on the *UB-04* claim form (see *Figure 13*):

- The total Medicare paid amount should be entered in field 54A as Payer A.
- The total coinsurance, deductible, and other similar amounts should be entered as Value Codes/Amounts in fields 39-41.
- The commercial insurance payment amount should be entered in field 54B as Payer B.



a A2 15:00 420 Physical Therapy 04/17/17 108:00 04/19/17 420 Physical Therapy 108:00 **CREATION DATE** PAGE 1 OF 216:00 51 HEALTH PLAN ID Medicare 40:00 OTHER Commercial Insurance Medicaid 126:00

Figure 13: Medicare Information and Commercial Insurance Payments

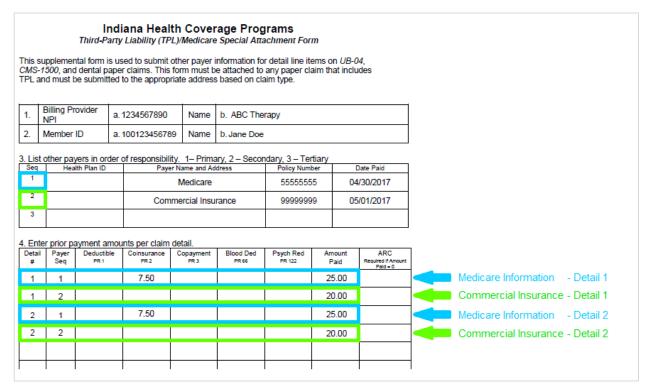
Entered on the UB-04 Claim Form

Detail-level Medicare payment amounts, along with the coinsurance, deductible, and other similar amounts, and detail-level commercial insurance payment amounts, are entered on the *IHCP TPL Form* and attributed to the appropriate detail lines. Medicare is always listed as Payer Seq 1. Commercial insurance is always listed as Payer Seq 2.

NOTE: The Deductible (PR1), Coinsurance (PR2), Copayment (PR3), and Blood Ded (PR66) fields are used only for Medicare claims; these fields are left blank for commercial insurance (see **Figure 14**).



Figure 14: Medicare and Commercial Insurance Information reported on the IHCP TPL Form for Each Claim Detail



Tips for Completing the IHCP TPL/Medicare Special Attachment Form

The <u>IHCP TPL Form</u> and <u>instructions</u> are accessible from the <u>Forms</u> page at indianamedicaid.com. Additional tips are outlined here to help providers complete the form correctly.

Tip 1

Make certain that the billing provider number on the *IHCP TPL Form* matches the billing provider number submitted on the claim form.

Tip 2

Ensure that the Member ID included on the *IHCP TPL/ Form* matches the Member ID submitted on the claim form.

Tip 3

Providers should enter the health plan information in sections 3.1 and 3.2; some fields are required to process the attachment, while others are expected to be completed if the information is available. All required information entered here should match the same information submitted on the claim form (see **Figure 15**).

- Health Plan ID (section 3.1 Required; section 3.2 Not required)
- Payer name (section 3.1 Required; section 3.2 Not required)
- Payer address (sections 3.1 and 3.2 Not required)
- Policy number (section 3.1 Required; section 3.2 Not required)
- Date Paid (sections 3.1 and 3.2 Required)



Figure 15: Entering the Medicare Health Plan ID

3. List other payers in order of responsibility. 1- Primary, 2 - Secondary, 3 - Tertiary

Seq	Health Plan ID	Payer Name and Address	Policy Number	Date Paid
1	08102	Medicare	0987654	06/01/2017
2		Commercial Insurance	0123456	06/02/2017
3				

NOTE: Enter only one date paid per line.

Tip 4

Always enter a detail number that correlates to the proper detail number on the claim form.

Tip 5

If Medicare or the commercial insurance payment amount on the detail was zero, enter \$0 in the Amount Paid field for that detail. This field must contain a dollar amount of zero or greater.

Tip 6:

The adjustment reason code (ARC) field is for commercial insurance TPL (Payer Seq 2) only. An ARC code can be entered *IF* the TPL insurer denied payment (so the TPL paid amount is zero) and the denial ARC code on the TPL primary payer explanation of benefits (EOB) is a valid code that can bypass submitting the EOB. Under all other scenarios, this field should be left blank.

NOTE: Providers may also submit an EOB instead of providing an ARC code to bypass.

An ARC is two to three characters in length and can contain alphabetic characters; however, CO, PR, PI, and OA are *not* ARC codes and should not be entered in this field. The list of valid ARC denial codes able to bypass attachment of the TPL EOB can be found in the *Claims Submission and Processing* provider reference module.

NOTE: The ARC field is **not** used for Medicare payments and should always be left blank if the Payer Seq is 1.

